**Accommodation Rules VILLAS HANIOTI**

*Dear guests, for the purpose of comfortable and cultural holiday for all our guests,*

*let us inform you about the established accommodation rules at*

*Villas Hanioti*

Please notify us **30 minutes before** your arrival.

During check-IN, the person for whom the booking is made provides their identity document and a security deposit of 300€ at the reception, which will be returned during check-OUT after checking the villa.

Payment is made during check-IN, in full, in cash.

After passing check-IN, according to the Rules, guests are allowed to check into the villa.

The stay of other people, in addition to those indicated in the booking, is PROHIBITED (inviting guests is PROHIBITED).

The entry of outside cars into the territory of the complex is PROHIBITED.

The parking lot is designed for 3 cars only (if there are more cars, they are parked outside the complex, without obstructing the movement of other vehicles. Cars with parking violations can be towed away upon complaint from neighbors).

Car washing on the territory of the complex is PROHIBITED.

Charging electric cars on the territory of the villa ONLY FOR AN ADDITIONAL FEE.

The presence of animals is subject to mandatory approval (additional fee may apply).

Walking animals on the territory of the complex is PROHIBITED! Keep the lawns clean after animals.

Do not leave the electricity and air conditioners on in the room if you leave. The service personnel will enter the room and turn them off.

Do not leave windows or doors open when the air conditioners are running.

Do not flush sand from the beach in the bathrooms. This immediately clogs the sewer. There is a tap outside.

Do not throw paper and hygiene products in the toilet.

Wash off sunscreen oils/creams with shower gel, they destroy bed linen and towels. Damaged or heavily soiled bed linen and towels are subject to compensation (**10 € per item**).

Take out your trash. It is advisable to do this daily, as it is dragged by street animals. If you have difficulty, our staff will do it, the service costs **10 € / day.**

Smoking inside the premises is PROHIBITED.

Do not leave the keys in the keyhole inside the villa, in case of an incident, we will not be able to open the door with our spare keys.

An additional call from a specialist costs **100 €.**

If you fill the refrigerator with warm food, it needs 2-3 hours to reach the desired temperature.

Keep quiet after **23:00**.

Check-out until **11:00**.

Any damage is compensated in full, in cash.

Breakfast orders are accepted until **18:00** the day before. Cost **18€/**person. **100%** prepayment.

If any complaints or breakfacts, please call immediately:

**+3069 73957267 Marina** (Viber, WhatsApp)

*Thank you for your understanding and compliance with the Rules!*

*With respect, Villas Hanioti*